Interview Guides

**A qualitative study of implementing universal Hepatitis C screening among adults at an urban community-based health provider in Delaware, United States**

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### HCV Qualitative Interview Guide: **Pre-intervention**.

1. Tell me about your experience, if any, with managing hepatitis C? This can include experiences dating back to your medical training or graduate studies.

2. Describe your comfort level with taking care of patient with hepatitis C, including any strengths or weaknesses.

3. What do you think you will need to learn to be able to manage hepatitis C for your primary care patients?

*Can prompt them to include any specific topics including:*

* Screening and evaluating for HCV
* Staging and screening labs/imaging
* Who to treat
* When to refer

4. What are you hoping to learn and/or feel more comfortable with following the HCV training that will be provided as part of this collaboration?

5. What are some ways in which your clinic can help support your ability to take care of your primary care patients with hepatitis C?

6. Is there anything we did not touch on that you would like to share surrounding hepatitis C?

### HCV Qualitative Interview Guide: **Post-intervention**.

1. Tell me about your experience, if any, with managing hepatitis C this past year [since we provided HCV education and started working together on the grant]

2. Describe your current comfort level with taking care of patient with hepatitis C, including any strengths or weaknesses.

*Can prompt and specifically inquire about changes in comfort level over the past year*

3. Is there anything additional you feel is needed to be able to manage hepatitis C for your primary care patients?

*Can prompt them to include any specific topics including:*

* More education, (Screening and evaluating for HCV, Staging and screening labs/imaging, who to treat, A
* More personnel, resources, etc.
* Describe, be specific

*If not getting much response, can also try this question:*

What are some ways in which your clinic can further support your ability to screen adults for HCV and take care of those patients infected with HCV?

4. Did you attend the HCV education sessions that included formal training (2 ½ days of education) plus shadowing last year?  
 **If NO, skip to Q6  
 If YES, continue**

5. Thinking back to the provided HCV education (includes 2 ½ days of formal training modules plus shadowing), do you have feedback or comments you would like to share on the content or delivery of that education? We will be conducting the same session at a second site in the near future.

*Can prompt them if needed:*

* Strengths
* Weaknesses
* Areas that needed more focus/less focus
* Areas that you found to be very beneficial and/or not beneficial

6. Is there anything we did not touch on that you would like to share surrounding HCV or your experience collaborating with us to expand access to HCV care?